Q. What Housing options will exist for 2020-2021 Academic Year?

A: Towers - Closed | 215 Apartments - Open | 330 Cooper - Open

Q: Will I have roommates?

A: No. Students will be assigned a single bedroom but will share the apartment with other students. In short, you'll have Apartment Mates!

Q: How will apartments be spaced out?

A: - 330 Cooper 4-bedroom, 2-bath apartment will be assigned 4 students, and each student will also be assigned a bathroom.
- 330 Cooper 3-bedroom, 2-bath apartment will be assigned 3 students, and each student will also be assigned a bathroom.
- 215 Apartments 4-bedroom, 2-bath apartment will be assigned 4 students, and each student will also be assigned a bathroom.
- 215 Apartments 4-bedroom, 1-bath apartment will be assigned 2 students.

Q. How will Room Assignments be given?

A: Assignments will be in priority based on earned academic credit and the need to be on-campus depending on major.

330 Cooper
Law and Graduate students will occupy apartments on the 10th, 11th and 12th floors
Seniors, Juniors and new transfer students will occupy apartments on floors 2-9.

215 Apartments
Sophomores will occupy rooms ending in 01-06 and 10/11
First-Year students will occupy rooms ending in 07-09

Q. What are the Social Distancing Guidelines while on campus?

A: Face coverings must be worn by all persons on campus when in the presence of others (within six feet) and in buildings in non-private enclosed settings (e.g., common work spaces, workstations, meeting rooms, classrooms, etc.). Note that the face covering is not a substitute for social distancing, and the primary purpose of masks is to protect others, not self. Face coverings are mandated.

Q. What are the Social Distancing Guidelines while in Residence Halls?

A: Face coverings are mandated in all spaces except your apartment. Students must maintain 6 feet apart while walking in common areas. Non-touch hand sanitizers are in lobby and throughout building including all common areas and trash rooms.
Q. Will there be security in the Residence Halls?
A: Students will need to swipe into the halls at the main entrance. Staff will be in the lobby at all times. OHRL staff will be in the lobby 6am-10pm. RUPD staff will be in the lobby 10pm-6am.

Q: Will the mail room still be open?
A: Mail/package delivery will continue with pickup in the lobby. Students will use text or live chat to schedule pick up of packages.

Q: How do I get to my floor?
A: Elevators and stairwells will be assigned to specific rooms to limit use.
Please note: In the case of the emergency, students will be able to utilize any stairwell or elevator.

Q. Will all amenities be available to residents?
A: Lounges will be closed. Fitness Center will be closed. Computer labs will be opened with restrictions. Laundry rooms will be opened with restrictions (No more than 5 students. Students must use Speed Queen to reserve machines).

Q. Will my room be clean before I move in?
A: OHRL team will be disinfecting using PUR:ONE and PURTABS via spray gun on all surfaces. All common areas including hallways, stairwells, elevators, laundry rooms, computer labs, trash rooms. Apartment carpets, cabinets, bathrooms, furniture will be cleaned. All apartments will also have filters checked and appliances cleaned!

Q. What will be cleaned after I move in?
A: OHRL will be responsible to clean "common space"– this is any space outside of the apartments. All housing staff will wear face coverings and gloves. Twice a day disinfecting of high touch points within all common spaces will occur. Main hallway carpets will be vacuumed daily and have a bi-weekly disinfecting using PUR:ONE via spray gun. Elevators will be cleaned twice a day. Trash rooms will be cleaned daily. Laundry rooms will be cleaned daily. Computer labs will be cleaned daily.

Q. Who cleans my apartment?
A: Residents are expected to clean and disinfect their own apartments. OHRL will provide limited cleaning products. OHRL will provide additional support and reminders throughout the semester.

Q. What happens if there is a maintenance issue?
A: If there is a maintenance issue in your apartment, you will fill out the online maintenance request form at housing.camden.rutgers.edu. Residents will receive a text message with details of when to expect a OHRL staff members. OHRL member will enter the room with PPE. Residents are encouraged to also wear face covering and social distance when staff is in the room. Monthly and annual inspections will be conducted in accordance to state and federal guidelines. OHRL will coordinate with residents to alert when inspections will occur. Please make sure to enable Text Alerts through RaptorConnect!
Q. Will there be Support Services available to residents?
A: OHRL will limit staff entering residents’ rooms or living as much as possible. We will rely on text and/or video chat via WebEx as appropriate. OHRL will work with various student support services to provide residents various opportunities to engage and enhance your academic success. Specifically, OHRL will be working with Learning Center, Wellness Center and Paul Robeson Library.

Q: What if I have special needs or accommodations
A: If you have questions or would like to request housing accommodations related to a diagnosis or disability, please reach out to the Office of Disability Services for more information. Conversations and information are kept confidential within the office and office staff. You can contact them by sending an email to disability-services@camden.rutgers.edu or by calling 856-225-6954.

Students with pre-existing medical conditions
We highly suggest working directly with the Wellness Center even if you under the care of another physician. Students should keep up-to-date lists of medical conditions and medications, and periodically check to ensure they have a sufficient supply of their prescription and over-the-counter medications.

Q: Will there be programming throughout the school year?
A: OHRL provides numerous opportunities for our residents to build community. We will continue to do this in various ways- mostly virtual. OHRL will provide a weekly newsletter of activities via email.

Q. Can I have visitors?
A: At this time, Rutgers will not be permitting visitors into the residence halls for Fall 2020.

Q. What will my food options be on campus?
A: Currently, we are evaluating offerings and do not have a final determination of the cost and particulars of the meal plan. We do know that the cost of the plans will be under $800 with opportunities to purchase additional meals.

Locations will include:
Retail Food Court: Full Menu I Carry-Out Only I Mobile Ordering-Only
AYCTE Dining: Rotating Full Menu I Carry-Out Only I Mobile Ordering and Staff Service;
Starbucks: Limited Menu I Carry-Out Only I Mobile Ordering-Only

Convenience Store – Closed
Nursing Building - Closed
Law School - Closed

Q. Where can I park while living on campus?
A: Parking will be available but details are not available at this time.
Q. What if I want to change/cancel my Housing Contract?

A: Costs are remaining flat for 2020. There will be no increases from the published rate of the 2019-2020 academic year. You will need to review the updated Housing Terms and Conditions for 2020-2021 to familiarize yourself with the revised policies and procedures resulting from the novel COVID-19 coronavirus.

If you want to cancel your contract after July 21st, you can do so without penalty by 5 p.m. on August 15 via the housing website. Cancellation of housing contract occurring after 5 p.m. on August 15 will result in a $600 cancellation fee.

Students must complete one of the two options:

Retain Your 2020-2021 Housing
The updated Housing Terms and Conditions for 2020-2021 are now available. Please review these to familiarize yourself with the revised policies and procedures resulting from the novel COVID-19 coronavirus.

Assignments will be issued on the week of August 10th.

Please note that by accepting the Housing assignment and moving into the unit you acknowledge that you have fully read, understood and accept the updated Housing Terms and Conditions for 2020-2021 reference in the link above.

Cancel Your 2020-2021 Housing
If you do not wish to abide by the updated Terms and Conditions, or otherwise do not wish to reside on campus for the 2020-2021 academic year, you have the opportunity to cancel your housing by completing the "Camden Housing Opt-Out" form. To cancel your contract, complete this form by Tuesday, July 21, 2020.

Q. Can I pick my own apartment mates?

A: If you know who you want to live with, please make sure you indicate their name on the contract under “roommate”. All students who want to reside together will need to place the name of the other students on their contract. We will not honor requests if all names are not in listed on the contracts.

ex: Resident A wants to live with Residents B and C and indicates that on the contract.
    Resident B needs to then list Resident A and C.
    Residents C needs to then list Residents A and B.

Please note that students who have emailed the office previously regarding roommate request MUST indicate on the new contract in order for the request to be honored. Room switches/swaps will not be honored this academic year.

Q. What are my next steps?

A:

1) Students who want to live on-campus and are eligible will receive an email with link to resubmit contract on July 14.
2) Students must resubmit by July 21 by 5 p.m.
3) Eligible students will receive room assignment and move-in information the week of August 10.
4) Move-In Sessions will be discussed in a future meeting.

If you have any more questions please contact OHRL with the information on the first page of this FAQ guide!